



CETACEOS & NAVEGACIÓN

Licensed active tourism company TA.MU.013

Back to normality PHASE: action protocol against COVID-19.

Reference legislation:

1- Ministerial Decree SND/487/2020 of June 1, art. 7, Pleasure boating

Paragraph 2a provides that in territorial units qualifying for Deconfinement Phase 3, all nautical activities shall be allowed without any limitations other than those set forth in general (i.e. restrictions at regional level or general health prevention measures).

2- Regional decision of June 19, 2020 (Official Journal of Murcia), where the Ecotourism, Adventure and Tourist Guide Activities section states that all activities shall be made in groups of less than 30 people, always abiding by the sanitary and hygiene measures set forth in this resolution.

To our guests:

1. Bookings must be made at least one day in advance, on our website: <https://www.rutasdetierraymar.com/reserva-tu-excursion>. Payments to be made online by credit card, using a secure payment procedure (provided by BBVA bank). This online payment is highly recommended, as health authorities advise against using cash payments.

In your booking, please be sure to tick the check box confirming that you have read and accepted the COVID-19 protection protocol.

Payments of booked activities can also be made by bank transfer

2. Keep a minimum interpersonal distance of 1.5 meters to any people not traveling with your group, including the crew. Please wear your mask if this distance cannot be kept, and any time you need to ask the crew from a close distance.
3. Guests must bring a mask for themselves.

4. Please notify a crewmember if you need to use the bathroom. Only one person is allowed in bathrooms at a time, excepting for disability or age reasons. Bathrooms will be disinfected before and after each use.

In our Life Aboard routes, bathrooms will be disinfected once a day

5. We kindly remind everyone to keep a responsible behavior at all times while enjoying the unique dolphin-watching experience.

6. On our day trips, inner boat areas (e.g. Bathrooms) should be used the shortest possible time.

7. On snorkeling excursions, all snorkeling (diving mask, snorkel and fins) and nautical gear (i.e. life jackets) will be disinfected after each use.

8. For day trips, public areas on board will be disinfected after each trip. On Life Aboard routes, public areas will be disinfected once a day.

9. Liquid sanitizers for preventive use are available in bathrooms and specific public areas.

PLEASE MIND: We disinfect our boats with bleach, thinned with water according to authority dilution recommendations. If you suffer any bleach allergies, please let us know it without delay.

Official State Gazette of May 9, 2020, Decree SNC/399/2020

Article 6.1 on hygiene and sanitary provisions:

Disinfection shall be made with a freshly prepared 1:50 bleach dilution.

After disinfection, all used materials and protective equipment shall be disposed of safely.

Every day, ship interiors shall be aired for at least 5 minutes. Pedal bins shall be made available for waste disposal.

SAILING THE SEAS SINCE 2003

Cetáceos y Navegación S.L.

Licensed nature and active tourism business TA.MU.013

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Life Aboard tours from Mazarrón: www.cetaceosynavegacion.com

1-Day tours from Mazarrón: www.rutasdetierraymar.com

English version: www.mazarrondolphins.com



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